



Received: _____ Printed: _____

Toll Violation Dispute Form

Rhode Island E-ZPass Violation Processing Center (VPC)
PO Box 437, Jamestown, RI 02835

The Rhode Island Turnpike & Bridge Authority has identified you as the responsible party for the attached Notice of Violation. You may appeal this violation in writing, by submitting this form to the Violation Processing Center (VPC) within 30 days of each Notice of Violation you dispute. Late disputes or incomplete forms will not be accepted. **This Toll Violation Dispute Form applies only to the violation number(s) that you have indicated below. (Required Fields*).**

*Name: _____ *Violation Number(s): _____

*Address: _____ *City, State, Zip: _____

*License Plate/State: _____ *Telephone Number: _____

_____ **Check here ONLY if this is your FIRST E-ZPASS RI VIOLATION**

Reason(s) you dispute the Notice of Violation (be specific, and attach additional pages or documents supporting your reason, if necessary):

IMPORTANT NOTE: TELEPHONE AND EMAIL DISPUTES WILL NOT BE ACCEPTED. YOU MUST USE THIS FORM.

1) CHECK HERE _____ IF YOUR E-ZPASS ACCOUNT WAS OPENED WITH RITBA

If you have not already contacted RITBA E-ZPass customer service to resolve the issue that led to your violation, RITBA urges you to please call 1-877-743-9727 Monday-Friday 9am to 6pm & Saturday 8am to 1pm in order to prevent future violations. Please note that this call is to update your E-ZPass account information and **is not** the procedure to resolve your dispute.

RITBA E-ZPass Account Number: _____

RITBA E-ZPass Transponder Number: 032 _____

2) CHECK HERE _____ IF YOU HOLD AN ACCOUNT WITH AN OUT-OF-STATE E-ZPASS AGENCY

If you have not already contacted an E-ZPass customer service representative to resolve the issue that led to your violation, please contact the agency which issued your transponder. You are then encouraged to dispute this violation by filling out the below information, along with a copy of your E-ZPass statement **from the time period the violation(s) occurred** and mailing this information to RITBA.

IMPORTANT NOTE TO NON-RITBA E-ZPASS ACCOUNT HOLDERS-WE WILL BE UNABLE TO ATTEMPT TO RESOLVE YOUR DISPUTE WITHOUT COMPLETE DOCUMENTATION OF YOUR E-ZPASS ACCOUNT(E-ZPass Statement and current vehicle listing).

*Signature

*Print Name

*Date

What is the best phone number and email address to contact you?

Phone: _____

Email: _____